



COMMUNITYdoor
Open for you.

What is Community Door?

Community Door is the result of the collective efforts of socially-focused agencies looking to combine resources and work together to better serve the community through a centralized social services location.

Initially, the United Way of Peel brought the concept of a “Human Services Centre” to Peel Region. The concept of a shared-space social services location was already in operation in various Canadian cities, to great success, but had not yet flourished in Southern Ontario. Over a period of 18 months, 22 member not-for-profit agencies pledged to support the concept, and Community Door became a reality. Operating under the direction of 7 Board of Directors comprising representatives from local social service organizations and supporters, the needs of member agencies were assessed, locations for Community Door facilities were surveyed, and governance and structure were established for this innovative partnership.

For a current list of participating agencies, services, and locations, visit www.communitydoor.ca

“A central location for social, family, senior and health service resources”

Who does Community Door Serve?



Community Door offers real benefits to both the not-for-profit agencies looking to improve their ability to provide better services to the community, plus their current and future client bases.

An investigation in 2008 found that many not-for-profit agencies struggled to find, and keep suitable spaces for their operations and would welcome the opportunity to collaborate with like-minded organizations.

With Community Door, not-for-profit members gain vital support as part of a collaborative team with other agencies that share a common vision for vital social service programs for area residents.

Highly visible and accessible locations grant easy access for clients, staff, and volunteers and put our member agencies into the heart of the community. Member agencies share physical space within a common facility and have the option to access share resources, including administration, information technology, meeting facilities, and maintenance, that contribute to reduced operating costs. When budgets stretch farther, our member agencies can utilize their cost savings to channel more resources directly into service provision.

Clients, and the surround community, benefit from the Community Door concept as a result of the visibility and accessibility afforded by a single, central location housing a full suite of social, family, senior, and health service resources. Additionally, with member agencies working closely together, clients will gain improved access to referrals to other member agencies, resulting in more comprehensive social service offerings.

COMMUNITY DOOR—OPEN FOR YOU

Media Backgrounder

What is the **Vision** of Community Door?

Community Door works because each not-for-profit agency member, staff member, and volunteer is committed to a shared vision.

Collaboration

Member agencies collaborate with one another to improve efficiency, reduce costs and thereby increase the number of clients they can serve. Member agencies are encouraged to refer clients to other community services and programs within Community Door to promote comprehensive use of available resources.

Caring

All member agencies and their staff are committed to providing vital services to individuals in need. Each member of Community Door operates with the goal of improving the lives of their clients to promote healthy families and communities.

Compassion

Community Door agencies and their staff create compassionate and respectful environments that honour the privacy and cultural preferences of all clients while addressing their social service needs.

Competence

Every member agency employs highly qualified personnel to deliver professional services in their areas of expertise. Each individual within the Community Door family works to provide the best possible advice, care and support for their clients.

Who **Leads** Community Door?

Community Door is guided by a Board of Directors that collectively oversee the operation and planning aspects of both the physical Community Door location and the communal needs of our member not-for-profit agencies from throughout the region.

Our Current Board includes:

- **Winston Meyer, President**
First Vice-President, CIBC Wood Gundy
- **Shelley White, Vice President**
CEO, United Way of Peel Region
- **Thomas Yoon, CPA - CGA, Treasurer**
Director, Integrated Business Support, Peel Region
- **Hadi Farashahi, Operations**
Site Leader, Honeywell Aerospace
- **David Eveline**
Solicitor, Pallet Vallo, LLP
- **David Smith**
CEO, Canadian Mental Health Association of Peel
- **Carine Strong**
Executive Director, Volunteer MBC

Each member agency remains autonomous and continues to administer and provide the same services as prior to joining Community Door.

For more information about our vision of providing accessible social, health, and community services to residents of Mississauga, Brampton, and Caledon, please contact Barbara Mackenzie, Operations Manager, Community Door

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